





# **Every Step Matters**

# **FAQs**

### **General Registration and Event Questions**

#### What is the minimum amount I need to raise to participate?

There is no minimum amount needed to raise to participate! The registration fee for individuals 16+ is \$35, 15 - 4 is \$15, and 3 and below is \$0.

### How old do you have to be to participate?

We do not have any age restrictions for participants. However, participants under the age of 18 must have written consent form a parent of legal guardian on the waiver provided at event.

# I was going to participate, but now my schedule doesn't allow it. Is it possible for me to turn in my money early and still receive my earned Incentives?

All donations can be mailed to our state office or turned in online through your Team Raiser page. Please send an email to the Director of Development assigned to your race to make arrangements to receive your items.

#### How do I change my t-shirt size?

Log into your Participant Account on raceforinclusion.org and click "Profile" from the left side column. Click "Edit User Survey Questions" to change your t-shirt size.

#### How can I register for two or more events?

Each Race is set-up as a separate event in the Fundraising Hub, so each registration has be set up separately, as well. You will need to create a unique username and password for each event.

### **Donations and Fundraising Questions**

#### Who should checks be made out to?

Checks should be made out to Special Olympics Florida. Please include the Participant's name in the memo of the check so the donation can be accredited appropriately online.

# I'm trying to make an online donation, but it doesn't seem to be going through. What can I do?

Please try a different browser or open an incognito Window and try again. If you're still having issues, please send an email to the Development Director assigned to your race and we will be happy to help.

## I have received additional donations, but the event is over. What should I do with them?

Our online donation portal remains open until the end of the year, so you can donate through the portal or can mail them to our state office.

Special Olympics Florida 1915 Don Wickham Drive Clermont FL 34711

Please make checks out to Special Olympics Florida and be sure that Race for Inclusion and the participant's name are clearly indicated so donations can be correctly credited.

### Do you accept corporate matching gifts?

Matching gifts from your company are happily accepted and encouraged.

# How long does it take for checks that are mailed in on my behalf to show up in my fundraising total?

Generally speaking, contributions will be entered no more than 5-7 days after they are received by Special Olympics Florida.

# I have received cash donations and I want to update the fundraising total on my webpage to include these. How can I do this?

All off-line donations must be added by the staff at Special Olympics Florida. All donations – cash, check, money order – received via mail or in-person should be mailed to the following address for processing. Please allow 5-7 days from receipt of the donation for totals to reflect online.

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#### What is the minimum amount my team needs to raise?

There is not minimum amount required for teams to raise. All donations are accepted and welcome.

# My organization would like to donate goods and services to Race for Inclusion. Do you accept prize donations?

Many cool prizes are given away to Participants year-round. If you or your business are interested in donating items, please email the Development Director assigned to your race.

### **Event Day**

#### What happens if there is bad weather?

Races will take place as long as it is safe for the Participants. If there is a change to the schedule, we will post the information on the Race for Inclusion website, as well as email all registered Participants. There are currently no rain dates scheduled for any of our state-wide races. If an event is cancelled, participants who raise the minimum support will still receive incentive items.

#### Where should I park?

For specific event location information, visit your location's homepage. An email will also be sent out to all participants prior to the race.

#### I registered online. Do I still need to visit the Registration Table?

Yes! You must check-in upon arrival so you can pick up your t-shirt, incentives, get your race bib, and hand in any off-line donations.

### I didn't register online. Can I still Race?

Of course! The more the merrier! You and can register to race on-site the morning of the event.

# I am a first-time participant. Can you tell me what I should expect when I arrive?

You should expect a very large crowd and lots of energy. You can listen to music and mingle with hundreds of participants and spectators as you gear up for the race to begin. You will need to sign waivers, check-in/register, pick-up your items, and strech, so be sure to arrive with enough time to complete those tasks.

#### Will my photo be taken?

We will have photographers at each event. By attending a Race, you are agreeing that your likeness may used in future marketing materials. However, if you see a photographer nearby, you may request that they avoid taking your photo. Additionally, if a photo of you is posted online by after the event, you may email us to have it removed.

# Is there a charge to get into the event if I am just coming to watch and cheer on a participant?

Race for Inclusion events are free and open to the general public to attend.